



## About LabTech Software

Founded in 2004, LabTech Software is the developer of the leading, most powerful and robust, Remote Monitoring and Management (RMM) solution designed to help today's IT solutions providers worldwide transform their IT services business into successful managed services operations. LabTech makes RMM simple, scalable and affordable.

LabTech Software is the child of Nemsys, a small break-fix operation based in Toledo, Ohio, that struggled with the usual challenges and inefficiencies of a reactive IT maintenance and support model. LabTech—its flagship solution—was born of the urgent need to eliminate technician inefficiencies and the desire to provide preventive, proactive, and efficient service. Developed with cutting-edge agent technology, LabTech is the only solution developed for system administrators by systems administrators who have experienced the day-to-day realities of IT services business.

According to Matt Nachtrab, LabTech Software CEO, "LabTech and its future releases are all about helping today's IT solutions providers implement powerful, robust, automation solutions using a simple, easy-to-use management interface. In addition to our RMM tool, we continue to add integration partners, and our offering now includes antivirus protection, disaster recovery, and backup & storage."

With almost two thousand partners and over a million agents sold, LabTech Software's RMM solution is quickly becoming the preferred tool by IT managed services providers abroad. LabTech Software and its partners in the United Kingdom, Ireland and Australia, among others, are active in developing a worldwide community of talented IT professionals who collaborate and share their knowledge and expertise to provide superior managed services.

With numerous integration partners, LabTech Software develops more than powerful, process automation through an agent-based RMM solution. We are proud of the relationships we have built to improve IT service automation and efficiencies. As a result of these partnerships, LabTech now includes LabTech Antivirus, LabTech Backup and Disaster Recovery and LabTech Storage among its arsenal of tools.